

Dedicated Access Solutions

Internet Solutions that mean Business



Overview

Always on world class dedicated Internet solutions for businesses that need reliable high performance, full time connectivity to the Internet. Dedicated access means you get uncontended connectivity at a fixed price. Leased lines and Ethernet give full duplex connectivity with greater stability and reliability than DSL services, they are available nationwide for businesses requiring reliable internet access. Our Ethernet based services provide a more scalable alternative for businesses needing more bandwidth.

Choose Dedicated access if You

- » Need a robust Internet access solution that can grow with your business.
- » Run web, email servers or e-commerce.
- » Run latency sensitive applications.
- » Need to access online supply chain management services.
- » Conduct mission critical business activities over the Internet.

Fully Managed Configurations

We can provide a comprehensive fully-managed service using Cisco routers and all the security and traffic management features they provide. Your business will benefit from the expertise of our specialist engineers, who will apply critical updates for you and ensure your network runs smoothly. In addition, faulty hardware can be replaced on a Next Business Day or Same Day basis, and a 'Cold- Standby' router can be provided for mission-critical sites.

Tailor-made solutions

Our Dedicated Access services can be combined with many other products from our portfolio (e.g. Voice over IP and conferencing) to create a bespoke solution that is perfect for your needs. Our experienced team will start by assessing your current and future requirements and then design a solution which delivers the scale, resiliency, security and applications you require, at very competitive pricing.

Comprehensive SLAs

- » 99.9% Network availability as standard.
- » Guaranteed Time to Restore (GTTR).

Full technical specifications

- » Speeds from 2Mbps to 1Gbps.
- » Unrestricted usage.
- » Fixed price all inclusive fee.
- » Bandwidth dedicated to your business.
- » Both traditional Leased Line and Ethernet services available.
- » Domain name registration.
- » IPv4 and IPv6 address assignment.
- » Domain name management.
- » Engineers available at our Customer Service Centre.

Business Insight Tool

- » Monitor bandwidth usage.
- » Self-diagnose and repair network connectivity issues.

Options

- » Diverse routing.
- » Enhanced Monitoring Tools.
- » Managed Firewall.
- » Hardware Management
 - » No need for in-house router management skills.
 - » Cisco IOS security upgrades.
 - » 24/7 up/down monitoring.
 - » Same Day/Next Day hardware replacement
- » Various resilience options.
- » Automatic Active-Passive backup configurations.

For more information on how a Voiceflex Business Connect system can benefit your business, please contact us.

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